




| Percentile | Score          | Institution                                | Type        | Strategic and quality management | Staff management | Student administration | Publicity | Premises and facilities | Learning resources | Academic staff profile | Academic management | Course design | Learner management | Teaching | Care of students | Accommodation | Leisure opportunities | Care of under 18s |
|------------|----------------|--|-------------|----------------------------------|------------------|------------------------|-----------|-------------------------|--------------------|------------------------|---------------------|---------------|--------------------|----------|------------------|---------------|-----------------------|-------------------|
|            | PERFECT SCORES | 10.00                                      | ELC Bristol | PLS:A                            |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| 10.00      |                | English Language Centre, Brighton          | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| 10.00      |                | London School of English                   | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| 10.00      |                | LSI Portsmouth                             | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| 10.00      |                | Summer Boarding Courses, Shipley           | PLS:Y       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| 10.00      |                | Wimbledon School of English                | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| TOP 2%     | 9.47           | Bell International Cambridge               | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.47           | Bell Young Learners                        | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.47           | Broadstairs English Centre                 | PLS:Y       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.47           | Discovery Summer, London                   | PLS:Y       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.47           | English in Chester                         | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.47           | IH London                                  | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 9.44           | University of Manchester                   | Uni         |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| TOP 5%     | 8.95           | Bishopstrow College, Warminster            | BS          |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.95           | East Sussex College, Lewes and Eastbourne  | FE          |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.95           | English Language Centre, Eastbourne        | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.95           | ISCA School of English, Exeter             | PLS:Y       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.95           | Millfield English Language Holiday Courses | BS          |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.95           | St. Edmund's College, Ware                 | BS          |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.89           | Edge Hill University, Ormskirk             | Uni         |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.89           | Marcus Evans Linguarama London             | Biz         |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.89           | University of Sheffield                    | Uni         |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
| TOP 8%     | 8.42           | BEET Language Centre                       | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | EC Bristol                                 | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | EF International Oxford                    | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | Heathfield Summer School, Ascot            | BS          |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | IH Bristol                                 | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | IH Newcastle                               | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |
|            | 8.42           | IH Torquay                                 | PLS:A       |                                  |                  |                        |           |                         |                    |                        |                     |               |                    |          |                  |               |                       |                   |

**KEY**

-  area of strength
-  needs improvement
-  not applicable

**Centre Types:**

- Biz** Business and professional training centre
- BS** Boarding School
- FE** Further Education College
- HT** Home Tuition
- PLS:A** Private Language School primarily accepting adults 16+
- PLS:Y** Private Language School primarily catering for young learners under 16
- SS** Summer School
- TT** Teacher Training Specialist
- Uni** University Language Centre

The information in this table is based on the Summary Statements for each centre as of 1 September 2021. The Summary Statement can be found on page 1 of the full report for every accredited centre. These can be found at [britishcouncil.org/education/accreditation/centres](http://britishcouncil.org/education/accreditation/centres).



# Has Covid weakened the chain school links?

Melanie Butler examines the results of the chains for strengths and consistency

Calculating the rankings for chain schools has become more difficult during the time of Covid. In fact, 43% of schools which are no longer on the British Council list belonged to chains: two chains are now left with only two year-round schools and no longer qualify for our grid, while one has, as we understand it, had its accreditation suspended pending review.

We also have three chain owners and two school mergers where each remaining school now has two different sets of inspection results. Despite the fact that there have been no new fill inspections since early 2020, our chain rankings have changed.

As you can see from the grid, we have made some changes to who we include under a chain. To avoid confusion, we only include schools with the same brand name, so schools branded OISE not Regent, for example. And we use the inspection report for the school with that brand name in the case of a merger.

With chain rankings, most focus not only on the average score but also on the consistency of their outcomes. The standard deviation across all schools is three net strengths on inspection, so TEG, for example, which aims at the value end of the market, does just as well on consistency as our top chain overall, the not-for-profit The English Language Centre Group. Both operate only in the UK and, in UK hotel terms, TEG is the ever-popular Premier Inn while the three schools in the ELC group are the equivalent of Claridge's, The Connaught and The Berkely. Previously independent, they are now owned by the Maybourne Group.

Of the international chains, the best performer, in terms of both average score on inspection and consistency, is EC. The Maltese-owned chain stands with five schools scoring an average of 11 net strengths and all within a three point band. Bell hits the same average score, but has a five point gap between its top two schools and the others.

Our other star is EF, with eight schools scoring an average of 10.05, all in a four point range, which puts it ahead of the two other brands,

both of which still have more than six or more branded UK schools. Eurocentres, which has seen two changes of ownership, also scores 10, with all four schools within four points of each other.

| Name  | 15 | 14 | 13  | 12 | 11  | 10  | 9  | 8  | 7  | 6  | 5  | 4  | 3  | 2 | 1 | 0 | WD |
|-------|----|----|-----|----|-----|-----|----|----|----|----|----|----|----|---|---|---|----|
| Bell  |    | ** |     |    |     |     |    | ** |    |    |    |    |    |   |   |   |    |
| CES   |    |    |     |    |     |     |    | *  | ** | *  | *  |    |    |   |   |   |    |
| EC    |    |    |     | *  | *** | *   |    |    |    |    |    |    |    |   |   |   |    |
| EF    |    |    |     | *  | *   | **  | ** |    |    |    |    |    |    |   |   |   |    |
| ELC   | *  | *  | *   |    |     |     |    |    |    |    |    |    |    |   |   |   |    |
| Eur*  |    |    |     |    | **  | *   |    | M  |    |    |    |    |    |   |   |   |    |
| Kap   |    |    | **  | ** | *** | *** | ** |    |    | *  |    |    |    |   |   |   |    |
| Kings |    |    |     | *  | *** |     |    | *  |    |    |    |    |    |   |   |   |    |
| LSI   |    |    |     |    |     |     |    |    |    |    | ** | ** |    |   |   |   |    |
| St G  |    |    | *** |    |     |     | *  |    |    | ** | ** | *  |    |   |   |   |    |
| Staff |    |    |     |    |     |     |    | ** |    | ** | *  |    |    |   |   |   |    |
| Ox*   |    |    |     |    |     | *   |    |    |    |    | ** | *  |    |   |   |   |    |
| Int   |    |    |     |    |     |     |    |    |    |    | ** | *  |    |   |   |   |    |
| OHI   |    |    |     |    |     |     |    | *  |    |    | *  |    | *  |   |   |   |    |
| OISE  |    |    |     |    |     |     |    |    | M* |    | *  |    |    |   |   |   | *  |
| TEG*  |    |    |     |    |     |     |    |    |    |    |    |    | ** | * |   |   |    |

**Key**

\*Under new ownership / \*Year-round centre / \*Junior operation / M merger of two schools / WD Results withdrawn, accreditation under review / ELC The English Language Centre Group / EUR Eurocentres / Kap Kaplan / LSI Language Studies International (does not include LSI Portsmouth) / OHI Oxford House International / Ox Int: Oxford International.